



# Compliance Package

**2026**



Johan Harrysson, CEO Safespring

## Welcome

Thank you for taking the time to review our Compliance Package.

We understand that security, compliance, and transparency are critical components of your business operations. Our goal with this document is to make your audit processes as smooth as possible by providing a clear, structured, and comprehensive overview of our certifications, controls, and the compliance posture of our key partners.

We believe that compliance is not just about meeting standards, it is about building trust. This package is designed to give you confidence in how we operate, how we safeguard data, and how we work with trusted partners to deliver our services.

If you require any additional documentation or clarification, our team is always happy to assist.

## Message from Our Commercial Team

At Safespring, we see compliance as a core part of the value we deliver to our customers, not just a requirement.

We work closely with our customers across regulated and security-sensitive industries, and we understand the importance of being audit-ready at all times. Our approach is proactive: we continuously invest in our security, governance, and operational processes to ensure that we meet and exceed expectations.

This compliance package is part of our commitment to transparency and efficiency. By consolidating key certifications and vendor documentation into a single, easy-to-navigate resource, we aim to reduce the time and effort required during your internal or external audits. We appreciate your trust in us and look forward to supporting your continued success.





## About Us

Safespring is a Swedish-owned Cloud Service Provider (CSP) offering secure and scalable cloud infrastructure, including a managed Kubernetes platform for containerised applications.

We specialise in providing cloud services for organisations with high demands on security, compliance, and operational reliability. Our Kubernetes offering enables customers to deploy and manage applications in a modern, cloud-native environment through a self-service platform.

We operate with a strong focus on:

- Security and data protection
- Reliability and availability
- Regulatory compliance, including GDPR
- Data sovereignty and control
- Continuous improvement

Our services are designed to support organisations in regulated and security-conscious environments, with an emphasis on resilience, scalability, and control. With data hosted within Sweden and the EU, we ensure strong data sovereignty and compliance with GDPR requirements. We align our operations with internationally recognised standards, enabling customers to confidently run critical workloads in the cloud.



## Key Facts

### HEADQUARTERS

Rättarvägen 3, 169 68 Solna

### Services

**SAFESPRING COMPUTE** is an Infrastructure-as-a-Service (IaaS) built on the OpenStack open-source platform. The service provides robust server capacity from secure data centers and is available as both Public Cloud (multi-tenant) and Private Cloud (dedicated) environments. It allows the Customer to create, start, and stop virtual machines through a self-service portal or a standard-based API.

**SAFESPRING STORAGE** is a scalable, cloud-based object storage service based on Ceph technology, providing an S3-compatible interface (API). The service can be delivered as a Public Cloud offering or as a Private Cloud solution for organizations requiring dedicated storage clusters. It is optimized for large volumes of unstructured data and offers high availability and performance

**SAFESPRING BACKUP** is an enterprise-grade cloud backup solution for physical and virtual servers, leveraging IBM Spectrum Protect technology. The service is available as a Public Cloud backup-as-a-service or as a Private Cloud installation. While the backup infrastructure is hosted and delivered from Safespring's STO2 nodes in Stockholm, the service is accessible for data protection from any location.

**SAFESPRING KUBERNETES PLATFORM** is a managed Kubernetes PaaS that provides a fully operated control plane, allowing Customers to focus on deploying and managing their applications without handling the underlying infrastructure.

The service is available in both a Public Cloud and a Private Cloud solution. It enables Customers to deploy, scale, and operate containerised applications through a self-service API portal and standard Kubernetes tools.

Built for reliability and ease of use, the platform offers a secure and scalable environment for running modern, cloud-native workloads.

## Our Customers

We support organisations operating in regulated environments, including public sector entities, government agencies, healthcare providers, and private companies with high requirements for data protection and compliance. A key priority for our customers is data sovereignty, and our platform is designed to ensure that data is handled in accordance with GDPR and local regulations, with clear control over where data is stored and processed.

# Certificates

Safespring has the following certifications.

## **ISO 27001**

### Information Security Management

The internationally recognized standard for information security management systems. It sets out the requirements for establishing, implementing, maintaining, and continually improving a structured approach to managing information security risks. In practice, it shows that an organization works systematically to protect the confidentiality, integrity, and availability of information through policies, risk management, controls, and continuous improvement.

## **FR2000**

### Management System

A Swedish management system standard designed especially for small and medium-sized organizations. It combines requirements for quality, environmental management, and occupational health and safety into one framework, drawing on principles from ISO 9001, ISO 14001, and ISO 45001. In practice, it helps organizations run their operations in a more structured, compliant, and continuously improving way across core business processes.



# CERTIFIKAT

## ISO/IEC 27001

Härmed intygas att/This is to certify that

**Safespring AB**

Rättarvägen 3, 16968 SOLNA, SWEDEN

har ett ledningssystem för informationssäkerhet som uppfyller kraven enligt SS-EN ISO/IEC 27001:2023 vad gäller  
has an information security management system that fulfils the requirements of SS-EN ISO/IEC 27001:2023 with respect to

Försäljning, drift, utveckling och underhåll av virtuell och fysisk plattformsinfrastruktur  
för offentliga och privata molntjänster.  
Allt i enlighet med uttalande om tillämplighet, daterad 2026-03-23

Sales, operations, development and maintenance of virtual and physical platform  
infrastructure for public and private cloud services.  
All in accordance with Statement of applicability, dated 2026-03-23

Ursprungligen utfärdat/Originally issued	2026-04-02
Giltigt till och med/Expiry date	2029-04-01
Beslutsdatum/Decision date	2026-04-02

Jonas Madsen

**RISE Research Institutes of Sweden AB** | Certification  
Box 857, SE-501 15 Borås, Sweden  
☎ +46 10-516 50 00  
certifiering@ri.se | www.ri.se



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# CERTIFIKAT

KVALITET • MILJÖ • ARBETSMILJÖ

Härmed intygas att  
**Safespring AB**  
559075-0245  
Solna

har ett ledningssystem som uppfyller kraven enligt  
FR2000 utgåva 2022

Verksamhetsbeskrivning:  
**Tillhandahållande och utveckling av molntjänster**

Certifikatet är giltigt förutsatt att FR2000:s  
certifieringsbestämmelser följs.

Stockholm den 13 maj 2024

Douglas Wallding  
På uppdrag av FR2000



# Safespring Empowers European Innovation

Safespring provides a sustainable foundation for digital services with a Nordic experience. By using open source components and open standards, we enable customers to have control over their data in our platform, governed solely by EU laws.

[www.safespring.com](http://www.safespring.com)



+46 (0)8-55 10 73 70 | [hello@safespring.com](mailto:hello@safespring.com)  
Rättarvägen 3, 169 68 Solna, Sweden

[www.safespring.com](http://www.safespring.com)